

Arlington County Housing Choice Voucher Program: Waitlist and Portal Information

Waitlist – Frequently Asked Questions

Where am I on the waitlist?

- The Arlington County Housing Choice Voucher Program (HCVP) cannot confirm your placement number on the waitlist. Reaching the top of the waitlist depends on the availability of vouchers, and any selection preferences you may have indicated on your application.
- When your name reaches the top of the waitlist, we will contact you by mail and/or your online [myhousingbenefits](#) email for an eligibility interview.
- You can view your waitlist status using your registered account via the [myhousingbenefits](#) online portal if you were selected by the lottery process. Applicants must remember their email and password used to register during the application submission process.

I received a letter confirming I was selected through the lottery and will be on the waitlist.

What is the next step?

- The HCVP staff will contact you when your name reaches the top of the waitlist.
- Please keep your contact information updated in the application portal [myhousingbenefits](#)

How long will it take to receive a voucher?

- This is a new program from HCVP and it is unknown exactly what the average waiting time is at this point.
- Once the 50 available vouchers are issued to eligible applicants, it may take approximately three to five years.
- There are 200 applicants currently on the waitlist. We cannot predict exactly when your name will reach the top of the waitlist.

My Housing Benefits Applicant Portal – Frequently Asked Questions

How can I register for the applicant portal with the Housing Choice Voucher Program?

- As an applicant, you have already registered on [myhousingbenefits](#) when you applied for the waitlist. You will need your email address and password to access your account.

How can I edit my information in the portal?

- Log into your account in the applicant portal to make edits/changes by clicking on your profile.
- At this time, you may only edit your mailing address and/or telephone number.

Can I make changes/updates to my application?

- You can update your preferences, household composition, and household income.
- Log into your account in the applicant portal and select “update” waitlist application.
- Your request for changes/updates will be submitted for approval.

How do I change my login email address?

- Log into your account in the applicant portal and in your profile, update your email address.

What if I forgot the password to my applicant portal?

How do I retrieve it?

- On the log in page, click “forgot password” and follow the prompts.

What can I do if I am experiencing technical difficulties with my applicant portal?

- Please contact Arlington County at 703-2278-1450 for further assistance.

If you or anyone in your family is a person with disabilities, and you require a specific accommodation in order to fully utilize our programs and services, please contact the Arlington HCV office at 703.228.1450

Housing Choice Voucher Program

2100 Washington Blvd., 3rd Floor, Arlington, VA 22204
TEL 703-228-1450 FAX 703-228-1042 [www.arlingtonva.us](#)



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