

Needs Assessment and Public Facility Plan Examples

Joint Facilities Advisory Commission

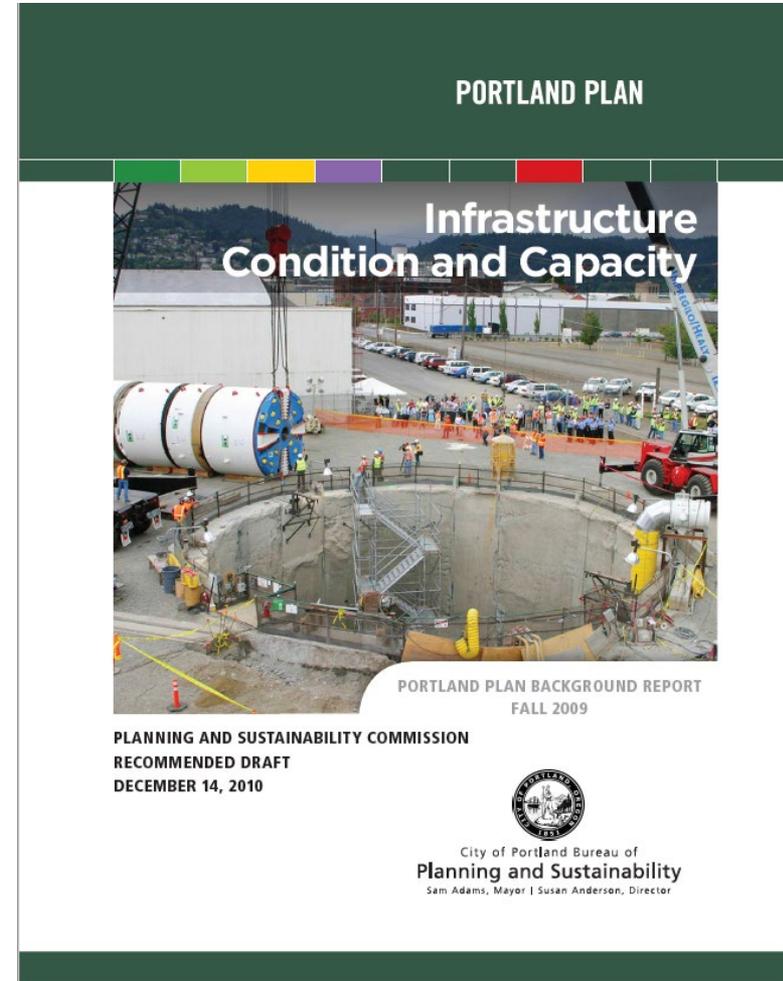
October 24, 2018

- Portland, Oregon
 - [Infrastructure Condition and Capacity](#) (Background Report)
- Raleigh, North Carolina
 - 2030 Comprehensive Plan Update: [Community Facilities and Services](#) section
- Norfolk, Virginia
 - plaNorfolk 2030: [Supporting Lifelong Learning](#), [Delivering Quality Community Services](#), and [Enjoying Daily Life](#) chapters

Click links above to access full documents

Infrastructure Condition and Capacity Report

- Documents the condition and capacity of major infrastructure systems:
 - Sewer and stormwater facilities
 - Parks and recreation facilities
 - Transportation networks
 - Water storage and distribution



Infrastructure Condition and Capacity Report

- Inventory of facility assets
- Condition and capacity data
- Key deficiencies in existing services
- Regulatory compliance
- Desired levels of service
- Accommodating planned growth
- Recommendations for next steps

Community Facilities and Services

- Section of city-wide Comprehensive Plan Update (draft in development)
- Facility Types
 - Solid waste
 - Public safety
 - Fire & Emergency Response
 - Health & Human Services

Community Facilities and Services



Policy CS 4.4 Response Time Standards

Maintain standards in response time/coverage for fire calls and emergency medical response calls as outlined in the National Fire Protection Association 1710 (standard for the organization and deployment of fire suppression operations, emergency medical operations, and special operations): one minute from 911 call to wheels rolling and four minutes total response time. (6)

Policy CS 4.6 Vulnerable Populations

Explicitly take into account the needs of vulnerable populations and neighborhoods in the emergency management planning process. These include areas and populations that face particular difficulties during and after disasters or emergencies due to economic status, lack of access to resources, lack of community institutions, geographical barriers, or similar issues.

Policy CS 4.5 Resilient Community Facilities

Ensure that all City residents can quickly and safely access community facilities in times of disaster. Provide shelter, food, water and information when necessary.

Action CS 4.1 Measuring Level of Service

Develop a mechanism to identify levels of service to determine the capacity of police, fire protection, and emergency services to meet community needs.

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Community Facilities and Services

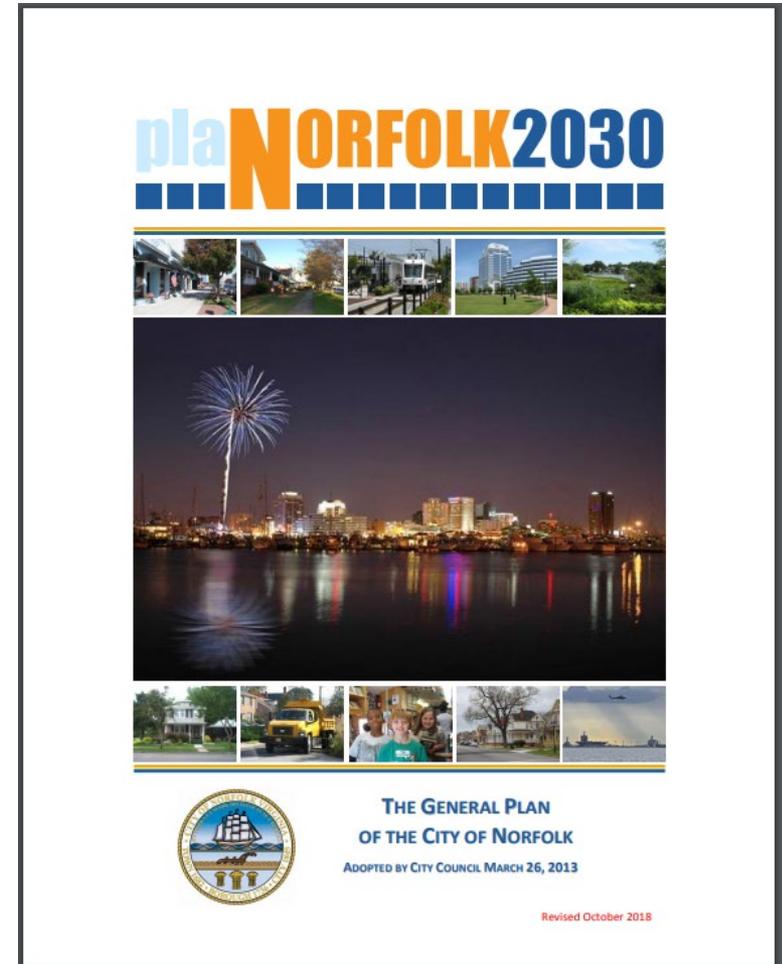
- Recommended **policies** and **actions**
 - Overall and facility-specific recommendations
- Policy examples:
 - “Concentrate community facilities in transit accessible areas and walkable communities to increase access to and delivery of services.”
 - “Adhere to standards established by the ISO and the National Fire Protection Association. Maintain the ISO Class III Fire Protection Rating.”
 - “Co-locate police stations, training facilities, and administrative offices when feasible. In addition, consider co-locating with other community facility services, including sharing a common lobby.”

Community Facilities and Services

- Action examples:
 - “Develop and maintain 20-year projections for the land needs for each City department.”
 - “Complete construction of a Police Training Center on City-owned land at Battle Bridge Road adjacent to the current Police Range facility.”
 - “Develop a mechanism to identify levels of service to determine the capacity of police, fire protection, and emergency services to meet community needs.”

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- *Supporting Lifelong Learning*
 - Schools/education
- *Delivering Quality Community Services*
 - Public safety
 - Public utilities
 - Cemeteries
- *Enjoying Daily Life*
 - Parks and Recreation
 - Libraries and Cultural Facilities



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- Sets **goals, outcomes, metrics, and actions**
- Example:
 - **Goal:** “Ensure the availability of community facilities and services to meet the needs of the public, both daily and during times of shock or stress.”
 - **Outcome:** “Resilient, safe, adaptable, and well maintained city facilities.”
 - **Metric:** “Change in the number of days city facilities are offline due to lack of maintenance.”
 - **Action:** “Develop a long term strategy for the replacement of aging city facilities, including as part of that strategy consideration of the feasibility of consolidation and the co-location of multiple facilities on one site.”