

**Arlington Community Services Board (CSB)
Children and Youth Committee
1/17/2018 – Department of Human Services, 2100 Washington Boulevard**

Committee Present: Asha Patton-Smith, Joanne Del Toro, Frank Haltiwanger, Betsy Greer, Marguerite Tomasek

Child and Family Services Division (CFSD) Staff: Oliver Russell

Called to Order: 6:00pm

Minutes review/approval: Deferred to next meeting

Monthly Stats/Outreach Updates/Upcoming: Per committee request, provided update on the number of calls received in December (128) and the number who reported having insurance (13). Discussed the breakdown of insurances and the difficulties of paneling/credentialing, potentially, for each of the insurances listed. It was noted that with upcoming efforts to implement Same Day Access (SDA), that SDA should be the focus for the intake process for the time being, and that we'll return to the question of getting paneled/credentialed for insurances at a later date. Also, noted the sliding scale policy is under review currently and will likely be updated when the new electronic medical record goes live in fall of 2018.

New Business: Previous meetings of the Child and Youth Committee were canceled due to inclement weather or committee members being out sick. Therefore, this meeting was dedicated to updates and an overview of what BHB has been focused on since Sharon Lawrence's last day in September 2017 and Oliver Russell's interim assignment as bureau chief starting in October 2017. (See announcement for details.)

Old Business: (See updates provided in Announcements.)

Announcements:

- Overview of role of committees, as advisory to the full board, and as work groups. Discussed the recent strategic planning retreat of the CSB board and the priorities discussed at that time for BHB and the CSB: SDA, EHR, recruiting for empty positions. With tightening budgets and the number of initiatives being implemented this year, there is little available bandwidth for additional projects at this time. Lastly, in talking about the CSB full board meetings, the concern was raised that the full board meetings often end up deferring to other issues and that it hasn't always been a useful forum for C&Y.
- Update on recent meetings with APS (Laura Newton) to discuss improving collaboration. We identified areas where BHB can collaborate: referral for services, clients who are transitioning back to APS services, especially in relation to trauma and substance abuse services. Also discussed, a "call tree" so it is easier for APS to know who to contact and how to access BHB services.
- Recently started a community survey to talk with key stakeholders about their experience with BHB services, views on BHB services, and thoughts about upcoming trends in treatment that need to be considered in the future.
- Discussed recent communications from the community that address specific county personnel, but are not providing adequate detail to be actionable. Requested the committee's assistance in

how to turn these types of emails into more of a two-way communication, so the dialogue can result in better understanding and response to the community's needs.

- Lastly, discussed the possibility of a joint meeting with Partnership quarterly. While the Child and Youth committee has a unique voice in county services, since it is an extension of the CSB board, there is value in both the Partnership and C&Y committee being aware of each other's goals so we can coordinate and support each other.

Next Meeting: Wednesday, February 5, 2018 at 6:30pm