



The Arlington Community Services Board

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Anne Marie C. Hermann
ACCSB Chair

March 20, 2018
2100 Washington Blvd.
Lower Level Auditorium
Arlington, Virginia
7:00 pm – Full Board Meeting

Deborah Warren
DHS Deputy Director/
CSB Executive Director

Present: Anne Hermann, Steve Taphorn, David FitzGerald, Frank Haltiwanger, Steve Gallagher, Jim Mack, Wendy Carria, Judy Deane, Jenette O’Keefe, Cherie Takemoto, Carol Skelly, Gretchen Foster, Joanne Del Torro, Dori Mitchell, Sherry Coles

Excused: Lynne Kozma, Asha Patton-Smith

Staff: Kelly Mauller, Ollie Russell

Public Comment(s)

Public comment is limited to 5 minutes. At the discretion of the CSB Chair, additional time may be given. There will be a brief opportunity for the board members to ask questions but no discussion of the matter will be held at the time.

Mr. Steve Davis, on behalf of the Arlington Green Party, presented a proposal that Arlington County, as part of its FY20 budget, add \$3 million to its housing rental grants program to assist up to 400 extremely low income (those earning 40% or less of the area median income) households in Arlington with a housing grant (Refer to Handout). He stated that an expanded housing grants program would allow Arlington County to reach the goal of aiding at least 630 additional households in Arlington with housing assistance per year.

The board did not ask Mr. Davis any questions and did not hold a discussion about his proposal. Chair Hermann noted that, in past years, the CSB has made a statement in support of Alliance Housing Solutions.

CSB Staff Recognition Award

David Rothman, Developmental Disability Specialist, Aging and Disability Services was nominated to receive the March 20th CSB staff recognition award. Mr. Rothman was nominated by Luis Marcano, who was also nominated to receive an award tonight. Jeanne Booth, Aging and Disabilities Services Division Chief, spoke about Mr. Rothman. Ms. Booth stated that there are many great things to say about Mr. Rothman and his work in Developmental Disabilities. She added that Mr. Rothman has been employed with Arlington County since 2015 and is a valued team member. Ms. Booth stated that Mr. Rothman worked collaboratively with another support coordinator to transition individuals from the Northern Virginia Training Center, back to the Arlington community. Ms. Booth continued, Mr. Rothman demonstrates a capacity to maintain his composure and professionalism in challenging situations, while always putting forth solid customer service. She added that Mr. Rothman and Mr. Marcano recently collaborated in assisting a client over the past year.

Mr. Rothman stated that Mr. Marciano has been an excellent partner to collaborate with. Mr. Rothman thanked Mr. Marciano, Ms. Booth and the CSB for recognizing his work.

CSB Staff Recognition Award

Luis Marciano, Program of Assertive Community Treatment (PACT) Program Manager was also nominated to receive the March 20th CSB staff recognition award. Mr. Marciano was nominated by Ms. Booth. Mr. Russell, Behavioral Healthcare Assistant Division Chief spoke about Mr. Marciano. Mr. Russell stated Mr. Marciano demonstrates calmness in his work which is not easy. He added that during a recent staff shortage, Mr. Marciano carried a case load as well as providing direct care and managing the PACT program, all at the same time, with competence and skill. Mr. Russell stated that Mr. Marciano is data driven but has the capability to step outside the box to provide the most appropriate services for clients.

Mr. Marciano stated that having Mr. Rothman working collaboratively with his team has been great. He added that he couldn't do the work he does without Mr. Rothman's assistance. Mr. Marciano thanked Mr. Rothman, Mr. Russell and the CSB for recognizing his work.

Mount Vernon Lee Enterprises (MVLE) Report

Ms. Booth, provided a brief summary of a recent event at MVLE.

Incident

- On February 11th a story in the Washington Post and on local news broke about the rape of a young woman (with a Developmental Disability) attending a Day Support at MVLE. The alleged rape involved a male staff from MVLE.
- It was also reported that the woman gave birth to a baby as the result of the alleged rape.
- It was reported that DNA linked the birth and alleged rape to the male staff
- Within a few days of the initial report a second alleged rape (and pregnancy) surfaced
- Neither women were residents of Arlington

Arlington Staff Response

- Within 24 hours of the report staff began reaching out to each guardian, and conducted a site visit and met with MVLE's leadership.
- A follow-up meeting with MVLE took place on Tuesday, March 12th
- Staff were also in contact with the Fairfax County Police, but most about how to direct any guardians with concerns about their son or daughter (rather than about the actual investigation)

Ongoing Staff Response

- Ongoing training for staff on sexuality; risk factors for sexual abuse
- Regional solution-focused conversation with key stakeholders (CSB staff and residential/Employment/habilitation providers)

Links to New/Modified Legislation

- H2625 (HOPE) <http://lis.virginia.gov/cgi-bin/legp604.exe?191+sum+HB2652>
 - H2035 (PATRON) [HB 2035](#)
- Ms. Mitchell asked what DMAS represents. Ms. Booth responded that DMAS represents Department of Medical Assistance Services.
- Ms. Mitchell asked for clarification of the shared signed background check release noted in the new legislation. Ms. Booth provided an example:
- an organization conducts a background check on an individual and finds a barrier crime and the person is not hired;

- that individual then goes to another facility;
- that facility can review the individual's history and, if they requested a reference from the facility that would not hire;
- the new legislative bill now allows for the non-hiring facility to share information based on the criminal clearance

Ms. Booth provided further clarification to her response to Ms. Mitchell, to Ms. Mauller after the meeting: The language in HB 2035 is that the provider may disclose to [DMAS] whether a criminal history background check has been performed and whether the person is eligible for employment. It references the sections of the legislation that describe the barrier crimes that would prevent employment and include violent felonies, sexual assaults, certain drug convictions and child abuse and neglect convictions.

The language in HB2652 [Hope] states that every licensed provider provide a statement regarding a current or past employee...to any other licensed provider with which the current or past employee has applied for employment....The statement shall address character, ability, and fitness for employment....upon receipt of a request...(with) written consent to the disclosure. It closes by stating that this does not require disclosure of HIPAA protected information.

The HOPE bill (H2652) is much more specific and clarifies that if the employee consents the previous employer can disclose in a statement their character, ability and fitness for employment. They could state that "based on clearances, this person was no longer eligible for employment".

- Ms. Takemoto asked if there are on-going screening checks with clients about whether or not there is any unwanted harassment, touching, abuse, bullying, etc. Ms. Booth responded that staff are going to receive training on how to hold these types of discussions with clients.
- It was noted that MVLE performs, State and Federal background checks and utilizes the Central Registry prior to hiring staff. The Central Registry is specific to child abuse and neglect.
- Ms. Skelly suggested that the Arlington CSB, jointly with other CSBs in the region, review measures targeted to the prevention of sexual abuse after the MVLE case has been legally adjudicated. The review should cover the roles of clients, families, service providers, county staff, and law enforcement, and might result in additional legislative proposals.

Approval of the February 20, 2018 ACCSB Meeting Minutes

Chair Hermann called for a motion to approve the February 20, 2019 ACCSB Full Board meeting minutes. Ms. O'Keefe motioned to approve the minutes, Ms. Skelly seconded the motion, and the minutes were approved as amended.

Budget Schedule Review

Chair Hermann reported that she and Ms. Warren presented the CSB's budget requests at the DHS/County Board Work Session on February 28th. She added that the CSB will present more detailed justification for the budget requests to the County Board Members during the CSB/County Board Member appointments on March 26th.

The March 26th appointment times are as follows:

- 12:00 – 12:30 Christian Dorsey and Erik Gutshall
- 1:00 – 1:30 Katie Cristol and Matt de Ferranti
- 1:30 – 2:00 Libby Garvey

The members discussed their talking points for the appointments. Chair Hermann, Ms. Skelly, Ms. O’Keefe and Mr. FitzGerald will present to the County Board members.

Chair Hermann reminded the members that the County Public Budget Hearing will be held on April 2nd and the County Public Tax Rate Hearing will be held on April 4th. Both hearings will meet in the County Board Room beginning at 7:00 p.m. Ms. Skelly volunteered to represent the CSB at the Tax Rate Hearing.

Mr. Russell provided follow-up to questions from the CSB February full board meeting about phone calls coming into Emergency Services.

Q: How many FTEs are currently in Emergency Services?

A: 5FTE clinicians, 2FTE assistant supervisors, 1 Mandatory Outpatient Team (MOT) coordinator and 2 open FTE vacancies.

Q: What is current staffing at night and on weekends and how could it be increased with an additional FTE?

A: Currently there is single coverage at night and on weekends. Adding an FTE would allow for double staffing at all times.

Q: Call volumes or visits or some appropriate metric of use and how it differs from night.

A: In FY18 there was a total of 17,927 phone calls. There is not a breakdown available for how many of those calls came in during the night. In FY18 there were 1,585 unduplicated clients served in Emergency Services.

Q: When police receive calls for mental health emergencies, what percentage of the time is Emergency Services available to accompany the police?

A: There is not a good mechanism in place to track the percentage. A best estimate would be 35%.

Ms. Skelly stated that she is waiting on information regarding regional numbers for individuals with an autism spectrum diagnosis. She added that the number of individuals for placement at Northern Virginia Mental Health Institute (NVMHI) are increasing, indicative of a lack of community capacity.

Chair Hermann asked the members to email her the names of anyone that may be interested in speaking at the April 2nd Public Budget hearing.

Retreat Overview

Chair Hermann reminded the members that the CSB Spring Retreat will be held on Saturday June 15th. The members previously agreed to hold a discussion about state level advocacy. Chair Hermann reported that Patrick Hope will attend as the lunch time speaker. She added that Jennifer Faison, VACSB Executive Director, will attend to present about improving legislative advocacy. Members should send questions for the speakers and topics of discussion to Chair Hermann and Ms. Mauller.

Miscellaneous Updates/Information

- ✓ Ms. Mauller announced that the CSB Annual June Awards Ceremony will be held on June 19th, one hour prior to the CSB Full Board meeting at 6:00 p.m. at 2100 Washington Boulevard in the lower level auditorium. Ms. Mauller asked the members to consider Community Partner nominations.
- ✓ Mr. Russell provided an update about the revision of the CSB By-laws. He stated that he, Ms. Skelly and Ms. Mauller met to discuss revisions and updates. He added that the Executive Committee will review the revisions at the April 8th meeting and that the By-Laws will be brought before the Full Board for final approval at the April 17th meeting. The goal is to align the By-laws with the CSB/County Board Memorandum of Understanding (MOU).
- ✓ Mr. Russell provided an update about the revision of the CSB staff policies and procedures. He stated that the State Performance Contract states that the CSB must review their policies and procedures every 2 years. He added that all of the policies and procedures are currently under review and are being completed in 2 phases. He noted that the CSB will be involved in the revision of the administrative policies.
- ✓ Chair Hermann reminded the members that the 11th annual Offender Aid and Restoration (OAR) Second Chance Fundraising Breakfast will be held on April 9th at 7:45 a.m. at the Crystal Gateway Marriott located at 1700 Jefferson Davis Highway in Arlington. OAR is an organization which works with men and women before they are released and after incarceration to ensure that each is ready for a new life and is unlikely to re-offend. Chair Hermann and CSB member, Jim Mack, will both host a table. Anyone wishing to attend should contact Chair Hermann or Mr. Mack.
- ✓ Chair Hermann reminded the members about the DHS 50th Anniversary Celebration scheduled for March 27th from 10:00 a.m. to 12:00 p.m. All DHS departments, as well as non-profits were invited to design quilt squares which will be assembled and displayed for the anniversary event.
- ✓ Chair Hermann announced that the VACSB Training and Development Conference will be held May 1st through May 3rd in Williamsburg. Anyone interested in attending should contact Ms. Mauller by April 12th.
- ✓ Chair Hermann stated that the Mary Marshall Advisory Council is currently recruiting for new members. She will distribute flyers to the members to assist in networking for recruitment.
- ✓ Mr. Taphorn reported that his Chief has offered to speak to the CSB about police response and involvement in the community as it pertains to the CSB's focus and advocacy. Ms. Mitchell suggested inviting members of the CSB committees. Mr. Taphorn asked the members to email him with any topics of interest that they would like to hear about.

Adjournment

The Arlington County Community Services Full Board meeting was adjourned by Chair Hermann at 8:35 p.m.

Respectfully submitted by Kelly Mauller